



# Building a DevOps Culture

*Mandi Walls*

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**Building a DevOps Culture** Mandi Walls

**DevOps is as much about culture as it is about tools**

When people talk about DevOps, they often emphasize configuration management systems, source code repositories, and other tools. But, as Mandi Walls explains in this Velocity report, DevOps is really about changing company culture—replacing traditional development and operations silos with collaborative teams of people from both camps.

The DevOps movement has produced some efficient teams turning out better products faster. The tough part is initiating the change. This report outlines strategies for managers looking to go beyond tools to build a DevOps culture among their technical staff.

Topics include:

Documenting reasons for changing to DevOps before you commit  
Defining meaningful and achievable goals  
Finding a technical leader to be an evangelist, tools and process expert, and shepherd  
Starting with a non-critical but substantial pilot project  
Facilitating open communication among developers, QA engineers, marketers, and other professionals  
Realigning your team's responsibilities and incentives  
Learning when to mediate disagreements and conflicts

Download this free report and learn how the DevOps approach can help you create a supportive team environment built on communication, respect, and trust.

Mandi Walls is a Senior Consultant with Opscode.

## Building a DevOps Culture Details

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Author : Mandi Walls

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# From Reader Review Building a DevOps Culture for online ebook

## Steve Fenton says

An interesting brief read about culture... not a great deal about DevOps - at least a strong definition required up front.

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## Gonçalo Borrêga says

Shorter than short... Almost looks like a good marketing piece of content (no products mentioned - the book is about cultural change, not tools), but overall a good summary.

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## Daylight Reviews says

### Fantastic read, describes devops as it must become, great insight

This is a fantastic read. I was extremely encouraged to read a book which talks about the ENTIRE SDLC software dev life cycle as ONE process where everyone is part of ONE team. I'm a dev who has worked tech support, QA, Performance engineer and now lead a few devs and different groups forget to focus on themselves as ONE team creating ONE product together as a team. Devops must make you think that or you should just forget about devops. Great book. Will check out more from this author.

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## Chris says

Short and sweet enough to help encourage further reading and people-development.

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## Kiran Sharma says

### Good read

Book is good for beginners, looking for more information on DevOps. Which should help a beginner to understand the definitions

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## Karl Fischer says

Awesome! Short and very informative.

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## **Leandro López says**

### **Good intro to DevOps for managers**

This book is clearly managers oriented, though as a technical person I think it's a well written introduction to the subject.

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## **Daniel says**

### **Short but good overview of DevOps culture...**

Nice little summary of the non-technical aspects of DevOps culture. Good for a quick overview from a management perspective. Not so useful for technical folks...

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## **Jim Teal says**

### **Great short read on the cultural impact on the organization**

It's more than tooling! It's people, process, culture, and a mindset that makes for a successful DevOps team and/or organization.

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## **Yevgeniy Brikman says**

This is an article (not a book) that very quickly covers a few of the ideas behind the mindset of DevOps teams. I found the material a bit too high level and would struggle to apply it in the real world. Concrete examples, both of good practices and bad, would've made this stronger. Adding a second half that discusses more technical issues would've made it better still. As it is, your time is probably better spent reading a book like "Service Reliability Engineering".

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## **Stefan Teixeira says**

The book has some great insights about organizational culture, it's also a very light read.

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## **Mark Hancheroff says**

### **Short, but not bad.**

This is a quick overview of devops and some of the actions and challenges. It is more of a start of a discussion, but worth the short read.

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## **Steve Esso says**

Short, concise and easy to read. A lot of nice IT Managements insights, and though they're often related to Building DevOps Culture, I think the same insights may also help IT Manager in driving their team toward the adoption of other ideas/cultures.

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